Rural, Remote and First Nations Aged Care Service Development Assistance Panel (SDAP)

Provider Capability and Support

What is SDAP

- Targeted to MM 4-7 and First Nations aged care providers nationally.
- Residential Care, Support at Home, NATSIFACP and Commonwealth Home Support Programme providers.
- 3 categories of supports:
    1. Provider capability and support
    2. Sector development
    3. Infrastructure project management



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What Supports are Available?

Category 1 - Provider Capability and Support

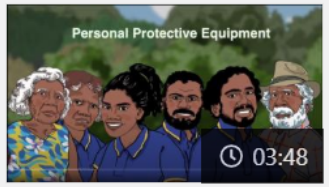
- This support helps individual providers to:
- Build capacity and capability in providing quality and culturally appropriate aged care services
- Meet compliance, legislative and regulatory responsibilities
- Providers can receive targeted and relevant support to assist with:
  - Aged care service operations
  - Recruitment and retention of staff
  - Clinical governance (training, reporting and updating policies, etc.)
  - Financial and administrative management
  - Mentoring and training of staff

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What Supports are Available?

Category 2 – Sector Development

1. Rural and Remote Aged Care Management Training Program
2. Culturally appropriate series of animated videos.
3. Rural and Remote Aged Care Workshops
4. Governance Training for Aged Care Provider Boards (understanding corporate and aged care governance)



Personal protective equipment – Introduction to aged care video

4 December 2023 | Training

In this video, Tamika learns about using PPE to keep herself and people receiving care safe by using PPE. In aged care, Personal Protective Equipment (PPE) is anything workers wear or use to keep themselves or the people they care for safe.





Training Opportunities

Aged Care Board Governance Training

Understanding your role and responsibilities as a board of a registered provider is a key element to the successful operation and delivery of aged care services.

This program offers board members a free online training session with independent aged care specialists who will provide you with an understanding of the legislative and regulatory frameworks, compliance, upcoming reforms and how governance is key to effective aged care delivery on the ground.

To apply, visit the Departments webpage and complete the application survey.

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Training Opportunities

The Rural and Remote Aged Care Management Training Program

The program provides training to aged care managers working in rural and remote settings throughout Australia.

There are no pre-requisites for the course other than to be working as a rural and remote aged care manager, including coordinators and any relief staff at this level.

The program is delivered by experienced trainers who can provide practical information and demonstrate processes to ensure that they meet their responsibilities to older people, their organisations and communities.

The program is divided into 3 parts:

- a webinar covering foundational topics and pre-readings
- a 5 day face-to-face workshop
- 8 weeks post workshop 1:1 mentoring averaging two hours a week to implement the course learnings into the service.

To register, see the Barbara Schmidt and Associates website.

What Supports are Available?

Category 3 – Infrastructure Project Management

This support helps providers to:

- Project manage capital works projects within an aged care service
- Engage with communities and stakeholders
- Review and assess buildings and infrastructure
- Develop and review building concept plans
- Provide strategic advice and guidance



Aged Care Business and Workforce Advisory Service (BWAS)

Provider Capability and Support

What is BWAS

- The Business and Workforce Advisory Service (BWAS) is funded by the Australian Government Department of Health, Disability and Ageing, and is aimed at strengthening the aged care sector. EY is delivering these services on behalf of the Department.
- BWAS offers free, confidential advice to improve financial sustainability, business practices and workforce capability.
- All eligible registered aged care providers can apply for BWAS assistance.



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How BWAS can assist providers



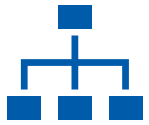
- BWAS helps providers better understand and address challenges and opportunities affecting financial sustainability, workforce capability and service delivery.



- The service provides rapid, strategic, tailored advice to help providers review their operations and improve performance.



- Support may cover areas such as cash flow management, occupancy, direct care costs, pricing, budgeting, workforce planning, recruitment and retention.



- Providers can also access advice on adapting business models, responding to changing market conditions and identifying opportunities for strategic growth.

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Workforce supports…



https://rurallap.com.au/
1800 861 819

The program is responsible for all the administration associated with recruiting appropriate locums. They arrange and cover all payments for the locum's travel, accommodation, and incentives while on placement.

There are no fees and charges, the hosting organisation is only responsible for paying the wage (including penalties, superannuation and any applicable taxes) for the period during which the locum is required.

- Nurses (RN, EN)
- Care Co-Ordinator
- Facility Managers
- Allied Health
- Personal Care Workers
- Other positions

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Workforce supports…

https://rurallap.com.au/
1800 861 819

Through Rural LAP, aged care workers who relocate from a MM 1 to 3 location to a MM 4 to 7 location may be eligible for a one-off payment of up to $16,500.

They may also be eligible for an annual retention bonus of up to $3,700 (MM 4) and up to $6,000 (MM 5 to 7) for 2 years after they relocate and start permanent employment with a rural or remote aged care service

Support	Amount
The one-off relocation payment.	$16,500 per relocation per person
annual retention bonus MM 4	$3,700
annual retention bonus MM 5-7	$6,000

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Workforce supports…

Your Career™

www.yourcareer.gov.au/fee-free-tafe

- Through Free TAFE, we are working with states and territories to deliver over 500,000 Free TAFE and VET places nationally from 2023 to 2026, and 100,000 places per year from 2027.
- Places are targeted to priority groups including First Nations people; young people aged 17 to 24 years; jobseekers; unpaid carers; women in non-traditional fields of study and people with disability.
- If you are eligible for Free TAFE, you can study for an accredited diploma, certificate (for example, the Certificate III in Individual Support) or short course without having to pay tuition fees.

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Workforce supports…

PALM
Pacific Australia Labour Mobility

www.palmscheme.gov.au

- The Pacific Australia Labour Mobility scheme allows eligible Australian businesses to hire workers from 9 Pacific islands and Timor-Leste when there are not enough local workers available.
- To be eligible to join the PALM scheme, you must:
- be an eligible business registered and operating in Australia
- not be an individual, sole trader or unincorporated company
- be located within an eligible rural or regional postcode.

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Workforce supports…



https://acwra.org.au/

- The Remote Accord is made up of employers and experts delivering aged care services in remote and very remote areas of Australia. It acts as a platform for industry to engage on remote aged care workforce issues.
- The Remote Accord aims to achieve an adequate, appropriately trained and supported workforce to meet the care needs of older people living in remote and very remote communities.
- The Remote Accord distributes helpful information to services in MM 6 to 7.

Dementia Respite Education and Mentoring (DREAM)
Tags: Educational opportunities, Training pathways

Care Friends
Tags: Workforce support

Brain Hubs
Tags: Educational opportunities, Workforce support

Aboriginal & Torres Strait Islander peoples & dementia
Tags: Indigenous, Workforce support

Dementia Learning Guide
Tags: Educational opportunities

Work Placement Visual Learning Resources
Tags: Educational opportunities, Workforce support

A guide to VET for Human Services Employers
Tags: Educational opportunities, Training pathways, Workforce support

Human Services Workforce Development Initiatives Portal
Tags: Workforce support

Care and Support Mental Health Resources
Tags: Educational opportunities, Workforce support

Work Placement Visual Learning Resources
Tags: Educational opportunities

National Aboriginal and Torres Strait Islander Flexible Aged Care (NATSIFAC) Program
Tags: Funding opportunities, Indigenous, Workforce support

Aged Care Capital Assistance Program (ACCAP)
Tags: Funding opportunities

Remote and Aboriginal and Torres Strait Islander Aged Care Service Development Assistance Panel (SDAP)
Tags: Indigenous, Training pathways

Interim First Nations Aged Care Commissioner
Tags: Indigenous

Nursing and Allied Health Scholarships
Tags: Funding opportunities, Training pathways, Workforce support

Rural Locum Assistance Program
Tags: Funding opportunities, Training pathways, Workforce support

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For further information on BWAS

health.gov.au/bwas

For further information on SDAP

health.gov.au/sdap

